

## Fire Relief Resources

Our hearts go out to everyone impacted by the 2017 North Bay Fires. There are many resources available to those in need.

Everyone's situation is a bit different so we recommend looking at all the available LAC services. Residents and business owners are encouraged to visit the NapaLAC for information on what financial assistance programs may be available to them.

### The Local Assistance Center

During the time of recovery, knowing which organization and/or company to contact can be confusing. The County of Napa is working together with various state, federal, nonprofit and private agencies to bring you Napa's Local Assistance Center, also known as NapaLAC.

The idea behind the LAC is to provide a centralized location for information on resources and services. The LAC is located at 2751 Napa Valley Corporate Drive, Building A, Napa, CA 94558 open Monday – Friday 10:00am – 7:00pm and Saturday 10:00am – 5:00pm.

### Here is a list of some of the resources available at the LAC:

- **Bay Area Legal Aid** - Providing information about your legal rights for entitlement programs (CalFresh, CalWorks, MediCal and General Assistance) and housing, FEMA appeals, protective orders, consumer protection, healthcare access, coverage and billing. Referrals to attorneys on legal advice line.
- **CA Department of Human Resources** - Providing connection and information for employment with the state.
- **CA Department of Veterans Affairs** - Providing copies of discharge documents
- **CA Department of Tax and Fee Administration** - Offer assistance for immediate filing of a request for an extension (of up to 3 months) to file and pay the sales tax returns and relief of penalties, if they were impacted by the disaster. Staff can also lookup sellers permit number and help with accessing records needed for previous returns.
- **CA Contractors License Board** - Structure repair/building information
- **CA Department Of Insurance** - Insurance regulations, home auto, public adjustment
- **COPE (Non Profit)** - Housing, wage loss, financial relief and community outreach
- **DMV** - Car titles & registration, drivers licenses
- **EDD** - Works with employees & employers, Tax return assistance, payments, deposits and lost wages. If you were out of work due to the fire and lost wages, see EDD.
- **Family Resource Centers** - Case management, emergency assistance, financial assistance. No Immigration.
- **Farmers Insurance-** Insurance claim assistance

- **FEMA**- Temporary lodging, what insurance doesn't cover, vouchers
- **IRS** - Federal tax information, duplicates and services
- **Napa County Assessor**- Apply for property tax relief or damage/loss
- **Napa County Mental Health** - Mental Health assistance
- **Napa County Planning Building & Environment**- Environmental building questions, debris removal and permits
- **Napa County Public Health** - Public Health Information
- **Napa County Self Sufficiency**- Questions about benefits, disaster CalFresh
- **Napa Valley Community Foundation**- Providing hardship grants to those impacted by the wildfire.
- **Napa Valley Food Bank** - Free food
- **NEWS (Non-profit)** - Housing, wage loss, financial relief and community outreach
- **NVUSD** - Student Parent information
- **Office Of Senator Dianne Feinstein**- Passport, federal document, IRS document replacement
- **On The Move (Non Profit)**- Housing, wage loss, financial relief and community outreach
- **PG&E**- Holds on accounts, status of electricity, temporary construction power
- **Red Cross**- Safe & Well, reunification, clinical psych, comfort kits, snacks and water
- **Redwood Credit Union** – Financial assistance
- **Salvation Army** - disaster relief, food, water, cleanup assistance, safety and hygiene
- **Social Security Administration**- Benefits, change of address
- **State Supplemental Grant Program**- Information
- **Tax Board**- Garnish/installment agreements, amending tax returns, disaster loss/claims, address updates
- **Tzu Chi Foundation (Non Profit)** - Financial assistance
- **USD: Natural Resources Conservation Services (NRCS)** - Providing information and resources about cost sharing for the protection of ranch, farm, and forestland infrastructure.
- **United States Passport** - Assisting in reissuing damaged passports
- **Volt Workforce**- Job placement assistance
- **Xfinity** - Free wifi, account assistance for existing customers